

Government of Rajasthan
National Health Mission, Rajasthan State Health Society,
Swasthya Bhawan, Tilak Marg, Jaipur-302005.

No.F.23 ()NRHM/108 ERS/2015-16/150 Dated 12.10.15

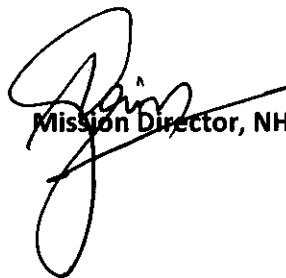
INVITATION OF REQUEST FOR PROPOSAL (RFP)

Government of Rajasthan under National Health Mission through Rajasthan State Health Society inviting proposals for taking over and operationalisation of "108 Call center" which is being operated presently by a service provider. It is an inbound and outbound call center established at State Institute of Health and Family Welfare, Jhalana Dungari Jaipur.

It's a short term RFP. All details related to this RFP can be viewed and downloaded from departmental website www.rajswasthya.nic.in and website: <http://eproc.rajasthan.gov.in>. Proposals shall be submitted online in electronic format on website : <http://eproc.rajasthan.gov.in>.

Start Date and time for downloading RFP document	Date of Pre-proposal conference	Last date and time for downloading the RFP document	Last date and time for submission of online proposals	Date and time for opening of technical proposals.	Date and time for opening of financial proposals.
14.10.2015 at 03:00 pm	19.10.2015 at 12:00 pm	23.10.2015 at 1:00 pm	23.10.2015 at 1:00 pm	23.10.2015 at 4:00 pm	31.10.2015 at 12:00 pm

Tender Fee is Rs. 1000/- and RISL Processing fees is Rs. 1000/-. Tender fees for the document downloaded from website and processing fee shall be deposited by the bidders separately as applicable by way of DD/Banker's cheque in favor of State Health Society, Rajasthan, Jaipur payable at Jaipur and RISL processing fee shall be deposited in favor of MD, RISL before the last date and time prescribed for online submission of bids. Tender fees, processing fees and bid security will be deposited physically at the office of the Mission Director, NHM, Swasthya Bhawan, Tilak Marg, Jaipur. Amount of Bid Security shall be as mentioned in the document. Estimated cost of the RFP is Rs. 1.5.crores.


Mission Director, NHM